ho'olu'olu

...to make comfortable

Comfort and dignity for the seriously ill
Assistance and peace of mind for their families
Enhanced quality of life when time is limited



# **HOSPICE MAUI**

Caring for Families on Maui • Moloka'i • Lana'i

ANNUAL GIVING



FALL 2023

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Board of Directors us it is a special time gathering with family and friends. We share good food and good times, making new memories, and possibly making new plans. It is a time to reflect on what we are grateful for and whom we are grateful to. During this season of gratitude, I want to thank the Hawaii Community Foundation in supporting Hospice Maui's Strategic Planning workshops. With the foundation's generous gifts, Hospice Maui

Thanksgiving is right around the corner and for many of

was able to hire a professional consultant to help map out the organization's short and long term goals. The strategic planning began in March of this year, and ended with tactical planning workshops in mid October. It involved the board members, Hospice Maui's leadership team, and in the tactical planning phase, several middle managers and staff members.



At Hospice Maui we always lead with the heart

In the discovery phase, our core team defined the present and future of Hospice Maui. This phase revised the organization's Mission: "We provide deeply compassionate individualized hospice and palliative care that empowers patients and families, honors their beliefs and values, and enhances comfort & dignity."

Hospice Maui has experienced exponential growth due to expanding our services in underserved communities and implementing our new palliative care program. To ensure that the quality of care for each patient never diminishes, there has also been an increase in our Hospice Maui Team.

We celebrate our community's generosity and gifts to help us accomplish servicing patients and their families with the highest standard of compassionate care.

On behalf of Hospice Maui's Ohana, I thank our donors, volunteers and supporting foundations for your support and for being partners in helping us grow and continue to move forward in our strategic plans for the future.

In gratitude,

Reverend Monsignor Terrence Watanabe Board President

### Aloha Everyone,

Our hearts are with all who have been dealing with the devastating losses from the August fires. The new reality we all now share continues to affect us as we care for our patients and families and each other with extra love, patience and compassion.

On August 8th our team responded to initial reports of the fires, enacting our emergency operations plan to make sure all our patients and staff were safe or able to evacuate. In the immediate aftermath, we assembled a mobile outreach team of nurses, social workers and certified nursing assistants to provide outreach and support to shelters and impacted communities.

Donations from all over and monies from our Kokua Fund helped us supply food and water; medications; medical supplies; durable medical equipment; and anything else we could offer or do to help our community in the relief efforts. We continue to provide counseling and grief support with our professional staff via support groups and educational workshops.

On November 4th, I was on Moloka'i for their Annual Floating Lantern Ceremony event, honoring and remembering loved ones. Among the lanterns released, we offered a "MauiStrong" lantern to represent the love & strength in our communities as we try to heal and bring hope to everyone impacted by the fires.

We are grateful for your continued monetary and in-kind donations that support our work in the community offering the most compassionate and professional hospice & palliative care.

May the spirit of aloha continue to sustain our resilience and serve as a guide on our path to recovery and healing. Even during the most challenging times we are not alone and we are stronger together.

With Gratitude,

Melanie Dwyer Executive Director



# Melanie Dwyer Hospice Maui CEO

We were honored to be one of the grantees of the Maui Strong Fund.

We are incredibly grateful to all our donors for your generosity which enables us to meet the ongoing needs of our community.

"Thank you for all the care and support you provided, not just for mom but for the whole family. You lightened our load during a very difficult time and we are so grateful. Please accept the enclosed donation in our mom's memory and use it to help other families who may not have the same resources that we were fortunate to have. Thank you again."

Many gifts arrive with stories of gratitude.

Thank you for sharing your story!

# In honor and memory of **Charlotte Flavin** Hospice Maui Volunteer

Charlotte was born in Puunene in 1936 and was a graduate of St. Anthony High School. She truly dedicated her entire life to helping others. She was a nurse, a nun, a teacher, a hospice volunteer for over 40 years, and along with her late husband, Dan, created the non-profit "Somos Ohana" to help provide basic needs for children and families in Nicaragua.

No one remembers exactly how long Charlotte was a volunteer with Hospice Maui, not even Charlotte. I don't know how many patients she helped comfort and ease through their dying process - providing care or spiritual support, her gentle presence. I couldn't count how many friends and family members she supported along the way. When you met Charlotte, people could feel that she had such a depth and peace to her, and I found myself quieting as we spent any time together. To me, she always represented the best of what Maui and Hospice Maui is.

When her time came, we were fortunate to care for her as she had done for so many, and she stayed with us in the Hale for her last weeks. During that time, we had recently started offering Hospice services on Molokai, and I asked her if she had any advice. "Listen", she said, "and respect what people are already doing." Mahalo Charlotte. We will keep listening, and keep respecting.

Wish List

Our wish list consists of our needs that will greatly help us care for our patients and families.

### PATIENT AND FAMILY SUPPORT

- \$100,000 for technology, devices & IT support for RN's, SW's, & CNA's
- \$25,000 to provide Acupuncture for comfort & symptom management
- \$25,000 for Staff Travel to Hana, Lana'i and Moloka'i
- \$50,000 for Vehicle Maintenance -Medical Transport Vans & Clinical Team Vehicles

### **CAMPUS AND TECHNOLOGY**

- \$500,000 for Care Coordination Center Expansion - we are outgrowing our current offices
- \$75,000 for Website Redesign & Marketing Campaign to introduce our Palliative Care program.
- \$125,000 for Photovoltaic System

### **ENDOWMENT GOALS**

- A gift toward the \$500,000 Hospice Maui Kokua Endowment - to provide financial aid for Families without the ability to pay for in-patient Hospice Hale room and board
- A gift toward the \$2,000,000 Facilities Maintenance Endowment

If you need more information, please contact the office at 808-244-5555. All donations are fully tax deductible.

# **OUR GROWING OHANA / COMMUNITY UPDATES**

# Introducing Dr. Jackson Wyers

Hospice Maui is excited to share that as of August 1st, we welcomed Dr. Jackson Wyers to our team! "I was excited about the opportunity to advance palliative care and to help fill a void in the community as I have seen how other communities have benefited so much from it." Dr. Jackson, as he likes to be called, is now our primary provider of medical support for our new Palliative Care program. Initially offered in partnership with Maui Memorial Medical Center, we are now able to offer palliative care support to patients in the community as well.

Like our Hospice Care, our Palliative Care program focuses on relieving discomfort, improving symptom management, and offering emotional support, ensuring that patients and families can maintain dignity and enjoy life to the fullest. The two primary differences between hospice and palliative care are that palliative care allows patients to continue to seek curative treatment for the qualifying diagnosis and does not require patients to have a 6 month limited life expectancy.

Hospice Maui is here to help and support you or a loved one no matter what stage you are in. Not all insurance plans cover this service at this time, so please call to talk with our caring staff at 808-244-5555 or email info@hospicemaui.org.

Dr. Wyers is a fellowship trained hospice and palliative medicine physician. He received his doctorate in medicine from Texas Tech University and completed his residency in Emergency Medicine from the University of Arizona. Dr. Wyers then received his fellowship in Hospice and Palliative Care from Baylor Scott & White Health in Temple, Texas.

We are so fortunate to have such a hardworking, compassionate physician as Dr. Jackson on our team!

4

Makana

Gifts in Spirit

# Our Services

## Compassionate Hospice & Palliative Care

Hospice and Palliative care offer symptom management and comfort to terminally ill patients. Our interdisciplinary team works to relieve any source of suffering while also improving the quality of life for people living with advanced or severe diseases. Through Hospice care, we offer education on what to expect at the end of life.



We extend our heartfelt gratitude and appreciation to our donors, who have graciously contributed to Hospice Maui. Your generous gifts and unwavering support enable us to deliver compassionate care and services to our patients and their families. We are deeply grateful for your instrumental role in making it all possible!



6

### Humanitarian Circle: \$25.000+

**Robert Emens Black Fund** of the Hawaii Community Foundation The Lark Fund of the Hawai'i **Community Foundation** 

### **Visionary Circle:** \$10.000 - \$24.999

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#### Partner Circle: \$2.500 - \$9.999

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# July 2022 - June 2023 • Mahalo to all our generous donors!

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### **Community Circle:** Gifts up to \$249

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Mahalo

"Our family wanted to extend our Mahalo for all the compassionate and loving care you provided our grandmother. We were so impressed everyday by your team. The respect vou showed our grandma and us during such a hard time made a big difference."



#### **Community Circle** (continued)

"Every single person from the administrator to the cleaning crew did an awesome job. I was kept apprised of every situation and change. I will be ever grateful for how Hospice Maui cared for my Uncle when his family could not. God Bless you all for the time. effort and kindness you show everyday."



William & Nancy Cross Roger and Joan Crouse Carol Dacanay Wiebke Daniels Kathleen Davis Ronald Davis Natalie De Luiz Laurie Decoite Rita Dees Thomas Delmore Young Delmore Susan Deloria Shari Denham Desirae Lynn Deponte Robert Derks Ofelia Desmarais Cheryl DiCenzo Frances Douglas Karen Lee Downard M.D. Sean Doyle Robert Driskil Mary Dungans Lori Durant Maggie Duvauchelle Edible Hawaiian Islands Magazine LLC Angela Elemans Martha Ellman Drucilla Enfield Molly Ernzer Linda Estrella Lorraine Evdokimoff Rose Ewing Kate & Ken Ezaki Jeffrey Farley Wayne Feike Tracy Shawn Fell James Finnegar Patricia Fisher Lisa Fleming **Elizabeth Flores** Elaine Foo Sum Joanne Foxxe Lawrence Franco George & Elizabeth Freeland

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#### Community Circle (continued)

lovce Mina

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# Community Closet

For years we have accepted donations of durable medical equipment such as wheelchairs, shower benches, and walkers Hospice Maui offers this donated equipment at no charge to members of the community. After the Maui wildfires, we provided vital equipment to the families who lost property in the tragedy. We are incredibly thankful to have received a grant from Americares, which enabled us to restock our community closet. Please contact our office if you would like to donate to or need equipment from our community closet.

If we have left anyone off the list or misspelled a name, we apologize. Please let us know by calling (808)244-5555.

\*Deceased

We are a 501c(3) charitable organization, and your gifts are fully tax deductible as permitted by law

"In appreciation for all that Hospice Maui has done for our family, we are making a donation in her memory. God bless all of you for all your hard work & dedication to our loved ones."

### PLEASE GO TO HospiceMaui.org

or more information and a convenient way to support our mission.

EMAIL US AT advancement@ hospicemaui.org

# Mahalo

#### **Community Circle** (continued)

Alma Yoshimori Janet Young Marilyn Yuen Renee Zaima Lynne Zamarin

William Hannan Sallie Zaugg Emily Brandl In Memory of

Feehan

Alexander Nakatani Yaeko Yoshizawa Cecilia Agustin Leimomi Pedro Fae Carlson Diane Ino Robert Wagner Helen Kagehiro Itsuo Suzuki Al Nakatani Alice Bouraue Myrtle & Alexandria Hussey Roy Mukai Tom Long Yaeno Okada Mike Lubnik Arthur C.H. Fung Joyce Thomas Hall Sadako Edith Ito Scott Tempo Iwao Kanada Ramona Brown Alfredo Obina Halley, Jr. Kent & Matthew Cooper Hideo Takeuchi Kyle & Yoshie Kimizuka Carol Ann Ouchi Martin Conlon Margaret Helen John R. Biondi Fleming Susan Mary Kai Sim James Likes Chin Tom Joseph S.B. Oania Gerald Shapiro Maggie Fleming Jerry Shapiro Mark Lee White Barbara Bane Lynn Okuda-Viela Dr. Patrick Hamilton Caroline Higa Karen Crisp Harold Kaahanui Doris Pung Henry Edgar Rosa Lillian Yoshida Al Inzano Michael Suda Donald Ashraf Mrs. Frances Fuiita Dinwiddle Robert Allen Wagner June Fukuoka Melvin Caires Harold Gilly Cambra Pat Fondiller

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# LEAVING A LEGACY THE KATHARINE AYERS ESTATE



Photo credit: Amazon

Hospice Maui is so fortunate to have benefited from her estate. Katharine's gifts will be used to support the expansion of services to Moloka'i, Lana'i & Hana, Palliative care, and our Kokua Fund.

Like Katharine Stone Ayers, you can make an impact and leave a legacy by designating gifts through your will or trust. Please contact our Advancement Department for more information.

### WE LOVE SHARING WHAT WE DO!

Call 808-244-5555

Katharine "Kitty" Stone Ayers, enjoyed using her middle name "Stone" in honor of her loving grandmother, who first encouraged Katharine to paint. When Katharine was diagnosed with rheumatoid arthritis it was grandma Stone who told her "I think it's time you took up painting." Katharine found painting liberating and that set her on a path exploring many avenues of artistic expression and healing as an artist, poet, teacher, counselor and a chiropractor. Her books and poems reflect the kind soul that she was.

Living in Hawaii since 1980, she continued her healing practice, writing, and art. Katharine was connected with the Diamond Approach, a contemporary spiritual teaching and path for exploring the nature of reality. It was through this journey that she met Prakash Mackay, a Hospice Maui volunteer and a full time counselor. They became close friends and ever since, Katharine has been a supporter of Hospice Maui.

Contact us for a tour of the Hospice Maui campus to catch a glimpse of the exceptional care that we provide.

# Sharing Our Story

### **Caring About** the Future

Have you considered including Hospice Maui in your estate plan?

Leaving a legacy is impactful, can be easy, and does not require a vast estate. A well-crafted will or estate plan ensures that what you've worked a lifetime for is distributed according to your wishes.

Including Hospice Maui in your will can be a wonderful way to leave a legacy and will help to ensure access to compassionate hospice care for all residents in need.

A few legacy gifts examples:

- Designation of a fixed amount through your will or trust
- Gift of real estate or a percentage of a property
- Beneficiary of an IRA, retirement plan

Please contact our Advancement Department for more information.

# HOSPICE MAUI 400 Mahalani Street Wailuku, HI 96793

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# We provide

We provide deeply compassionate individualized hospice and palliative care that empowers patients and families, honors their beliefs and values, and enhances comfort & dignity.

**Our Mission** 

Trusted leader and preferred provider in hospice and palliative care for Maui County.

## Legacy Hospices

You can trust in Hawaii's first locally run, Non-profit hospices.

Over the years we have demonstrated exceptional care for patients, and a deep understanding of our diverse communities:

- Hawaii Care Choices Navian Hawaii
- Hospice Maui
- North Hawaii Hospice
- Hospice of Kona
- Kauai Hospice
- St. Francis Hospice

We Honor Veterans

# 808-244-5555 HospiceMaui.org