

SPRING 2023

ho'oli'oli

...to make comfortable

- Comfort and dignity for the seriously ill
- Assistance and peace of mind for their families
- Enhanced quality of life when time is limited



HOSPICE MAUI

'Ohana

Caring for Families on Maui • Moloka'i • Lana'i

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Greg Knue

Sherri Reeve



Dale Bonar

BOARD OF DIRECTORS

A hui hou 🌺

Aloha Dale,

As you prepare to step down from your position as a valued board member of Hospice Maui, I wanted to take a moment to express our deepest appreciation for your dedicated service over the past decade.

Your tireless commitment to our mission, your unwavering support of our staff and volunteers, and your steadfast leadership have helped make Hospice Maui the organization it is today. Your contributions have made a significant difference in the lives of so many individuals and families who have relied on our services during their most difficult times.

The impact you have had on our organization will continue to be felt long after you have moved on to your next chapter, and we are forever grateful for the countless hours you have devoted to our cause.

We wish you all the best and want to thank you again for your selfless dedication to our mission and for being such an integral part of our hospice family.

In gratitude,

Reverend Monsignor Terrence Watanabe
BOARD PRESIDENT

Leadership

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Melanie Dwyer
HOSPICE MAUI CEO

Aloha Hospice Maui Ohana,

As I reflect on my first year as CEO of Hospice Maui, I am filled with gratitude for the incredible care and accomplishments of our team.


I am proud to share that Hospice Maui is ranked first in the state of Hawaii with a 5-star rating based on family satisfaction survey results. This survey rating is used to compare hospices using a 5-star scale with more stars indicating better quality care.

This is a testament to the dedication of our staff to provide the highest level of professional and compassionate care that we all want for ourselves, our loved ones, and our community.

In addition, I am excited to share that we have recently started providing palliative care services at Maui Memorial Medical Center. This is a significant step in carrying our mission forward to provide the highest level of professional, ethical, culturally appropriate, and deeply compassionate care to those facing serious illness.

I am also thrilled to announce that we have received a generous grant from the Hawaii Community Foundation for our strategic planning efforts. This funding will allow us to continue to improve our services, ensure that we are meeting the needs of our patients and their families, and plan for the future.

Despite our growth and expansion, I want to emphasize that we have never refused a hospice-qualified patient. Our commitment to providing access to quality end-of-life care remains unwavering.

I am grateful for the support of our community and the inspiring dedication of our entire Hospice Maui team. Together, we will continue to provide compassionate, high quality hospice and palliative care services to those in need. 

With Gratitude,

Melanie Dwyer
CEO

Melanie
Dwyer
HOSPICE MAUI
CEO

*“The only way
to do
great work
is to love
what you do.”*
- Steve Jobs

What is Palliative Care?

Palliative care is specialized medical care provided by an interdisciplinary team that works to relieve any source of suffering while also improving the quality of life for people living with advanced or severe diseases.

Palliative Care Program

Hospice Maui partnered with Maui Memorial Medical Center in January 2023 to be its provider of palliative care. Hospice Maui's medical director, Dr. Chad Farmer, visits hospitalized patients with chronic and advanced conditions to help improve the quality of life for people living with serious illness.

Our care team delivers compassionate, personalized care for the whole person - from managing symptoms and side effects from treatments to pain, anxiety, breathing difficulties, nausea, and more.

Hospice Maui's Palliative Care Program is currently available to anyone in Maui Memorial Medical Center who has a life limiting illness.

The program also offers support to family members and caregivers, helping them to cope with the challenges of caring for a loved one receiving palliative care.

Contact us to learn more about our palliative care services. Call 808-244-5555 or email info@hospicemaui.org



Dr. Chad Farmer
HOSPICE MAUI'S
MEDICAL DIRECTOR

Palliative Care
Program

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New Medical Transport



We are excited to announce that Hospice Maui now provides patient transportation services. This new service is designed to provide our patients with a safe and comfortable way to travel to and from medical appointments, as well as other important events.

At Hospice Maui, we understand that transportation can be a significant barrier for patients who are facing life-limiting illnesses. Many patients may be unable to drive themselves, and their family members may not have the time or resources to provide transportation.

Our new transportation service is staffed by trained medical transporter professionals who are dedicated to providing compassionate care to our patients.

By providing in-house transportation services, we hope to ease the burden on our patients and their families, allowing them to focus on what matters most – spending time together and enjoying their lives.

We are proud to offer this new service to our patients and their families, and we look forward to continuing to provide compassionate care to our community.





Making a Significant Difference

“Be the change you want to see in the world.”

- Mahatma Gandhi



Nancy & Greg Saunders

Hospice Maui is excited to announce a generous donation from Greg and Nancy Saunders to support Hospice Maui's professional development fund. The Saunders initial gift in 2019 established our professional development fund which allowed our clinical team to obtain their certification in Hospice & Palliative Care. This additional gift will help Hospice Maui achieve its goal of credentialing 100% of our clinical team as CHPN/CHPNAs.

The Saunders recognize that medicine is always changing/improving, and realize the importance of hospice staff staying up to date in order to provide the best care possible to our community. These resources will enable our staff to stay up-to-date with the latest advancements in hospice care, including pain management, symptom control, and end-of-life

care which will enable us to provide even better care to our patients and their families. In fact, having our clinical staff receive this certification helped Hospice Maui reach the number one ranking of hospice organizations in the state of Hawaii according to the Medicare Care Compare website.

At Hospice Maui, we believe in the importance of creating a holistic approach to hospice and palliative care that not only focuses on the physical aspects of a patient's care but also addresses the psychological, emotional, and spiritual needs of the whole person. With the generosity from Greg & Nancy Saunders, Hospice Maui will continue to be able to give our patients the highest quality care that they deserve.

Professional
Development

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Volunteer Corner

Maui County honored Hospice Maui's long time volunteer Harold Ferris as a County of Maui Volunteer Hero in April during a ceremony at the Mayor Bissen's office. Harold has been part of the Hospice Maui 'ohana for many years. Harold's dedication to the organization and the larger picture of the work we do here at Hospice Maui is inspirational. From helping put together the donated buildings which became Hospice Maui's first offices on this site 30 years ago, to custom designing and making shelves, countertops, & benches, assembling and installing shelving in the offices, picnic tables for our Hale, Harold is constantly helping create new spaces with his amazing woodworking skills. You can see Harold's work everywhere at Hospice Maui.



Harold Ferris with the Bissen Administration

Charity Walk 2023

Hospice Maui is proud to announce that we surpassed our 2023 Charity Walk goal of \$2,000, raising over \$3,100. Our team at Hospice Maui was thrilled to take part in this event, which aligns with our mission to provide compassionate care to those facing serious illness. The funds raised through the Charity Walk will help us continue



to provide access to quality end-of-life care for everyone, regardless of their financial situation.

We are incredibly grateful to everyone who donated to our team, and we want to extend a special thank you to our team members who walked in the event.

Volunteer Corner

We need more helpers!

If you would like to volunteer, please contact

Sara Sparling at
ssparling@hospicemaui.org
or 808-244-5555



Hospice Care

There are many personal choices that arise when you or a loved one is living with a serious illness that can't be cured. Hospice Maui understands this, and we are here to help you live as fully as possible.

Hospice care is available to people with all types of illness. If you're wondering about the right time to begin hospice care, now is the time to reach out to us. Our helpful staff can answer your questions and share more about our care. Calling or emailing us is not a commitment, only an opportunity to learn about your options and become more prepared.

Palliative Care

Our Palliative care team members specialize in helping you and your family reflect on your goals for treatment and care. Unlike hospice care, Palliative Care can take place at the same time as curative treatment. Our in-home-based palliative care team works together with you, your family, and your other doctors. This coordinated care helps you manage your illness in the best possible way.

Grief Support

Grief is a natural part of life when someone we love dies. Finding your way through the changes and often painful emotions that arise during the days, weeks, and months that follow a death can be difficult. You don't have to do it alone. We offer a variety of grief counseling options for adults including individual grief counseling, group sessions, and workshops. We are here to help you navigate through your grief. Learn more about the grief counseling and support we provide adults here.



We are thrilled to celebrate the one-year anniversary of Hospice Maui's expansion of services to the islands of Molokai and Lanai. Over the past year, we have been able to provide compassionate, high-quality end-of-life care to patients on these islands, helping to ease the burden on families and loved ones during an already challenging time.

The expansion of our Molokai and Lanai Hospice programs has allowed us to provide vital support to patients and families in remote communities, reducing the need for long trips to Maui for specialized services. Feedback from the community has been overwhelmingly positive, and we are so grateful to have been able to make a positive impact.

In addition to providing vital healthcare services, the expansion of our hospice care programs has generated new jobs and infused the local economy with an increased focus on healthcare. We are proud to have been able to help support these communities in more ways than one.

We would like to take this opportunity to thank our dedicated staff and volunteers, our partners in the community, and our generous donors for making this work possible. We would not be able to provide these essential services without your support.



“ This milestone is a testament to the hard work and dedication of our team, who have gone above and beyond to provide compassionate end-of-life care to our patients and their families. Our growth and success are a reflection of the trust and support we have received from these communities, and we are grateful for the opportunity to serve them. We remain committed to providing the highest level of care possible and look forward to continuing to expand our services to more individuals in need.”

Shreyllle Mamaud RN, CHPN,
Nursing Supervisor

Maui
•
Moloka'i
•
Lana'i

“When we give
cheerfully and
accept gratefully,
everyone is
blessed”

- Maya Angelou

Our Wish List

Patient and Family Support

- \$30,000 for a used truck to transport medical equipment to our Hana patients.
 - \$5,000 for patient bed alarms to monitor patient fall risks and baby monitors - these devices make patients feel safer and it allows caregivers to have more independence.
 - Donations to the Kokua Fund which provides financial aid for families without the ability to pay for in-patient Hospice Hale room and board.
 - Donations for our campus beautification project.
-

In Kind Donation Requests

- Flower arrangements - we welcome any flower arrangements to brighten up our in-patient Hale.
- Donate your car to Hospice Maui - Your donation is tax deductible.
- Donations for volunteers which we use to show appreciation and recognition for their hard work, dedication, and commitment.

If you would like more information about any of the items, please contact our office at 808-244-5555 or advancement@hospicemaui.org

Upcoming Events



Memorial Celebration

August 26th

Golf Tournament

August 12

A white golf ball on a tee, featuring the Hospice Maui logo, is positioned on the left side of the poster. The background is a dark green field.

SAVE *the* DATE

Saturday, August 12, 2023 • Waiehu Golf Course

CREDIT UNIONS OF MAUI 8TH ANNUAL CHARITY GOLF TOURNAMENT

Proceeds from Tournament will Benefit Hospice Maui

TOURNAMENT DETAILS
**Waiehu Municipal
Golf Course**
SATURDAY, AUGUST 12, 2023
6:00 AM CHECK-IN | 7:00 AM SHOTGUN

REGISTRATION
COST: \$160 Per Player (Limited to 160 Players)
EARLY BIRD REGISTRATION:
Register by **JULY 7, 2023** to be entered into
Early Bird drawing
ALL OTHERS:
Deadline for all other registrations are due
JULY 28, 2023

FORMAT: Two Person Teams
Modified Scramble (Two Putt Maximum)
MAXIMUM HANDICAP:
Men's Maximum = 24 Women's Maximum = 36
20% of combined handicaps will be used to determine team handicap
*Tournament committee reserves the right to adjust handicap

TEES: Men's - White
Senior's (70+) - Forward
Women's - Red

DRIVES: Minimum Drives Per Golfer - 5

PRIZES
Great team prizes and
door prizes will be
awarded.

Registration Form: hospicemaui.org/creditunion-golf-2023



HOSPICE MAUI

400 Mahalani Street
Wailuku, HI 96793



WE HONOR VETERANS

808-244-5555
HospiceMaui.org

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OUR MISSION

Founded in 1981

On Maui, we are the stewards of a sacred trust: To provide the highest level of professional, ethical, culturally appropriate, and deeply compassionate care to our diverse community.

Legacy Hospices

You can trust in Hawaii's first locally run, Non-profit hospices.

Over the years we have demonstrated exceptional care for patients, and a deep understanding of our diverse communities:

- Care Choices Hawaii
- Navian Hawaii
- Hospice Maui
- North Hawaii Hospice
- Hospice of Kona
- St. Francis Hospice
- Kauai Hospice