

SPRING 2017

# *Ho'oli'oli*

*...to make comfortable*

- Comfort and dignity for the seriously ill
- Assistance and peace of mind for their families
- Enhanced quality of life when quantity of life is limited



Hospice  
Maui

Trusted by Physicians and Families for Over 35 Years

Hospice Maui Kokua Fund

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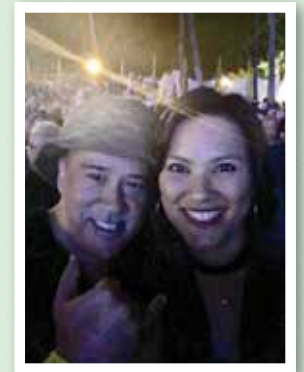
**“As an internal medicine physician, a big part of my role is to help patients and their families understand and manage very difficult end-of-life issues.**

In my career, I have referred many patients to hospice care. As a physician, I value and understand the necessity of the services provided for terminally ill patients and their families. But when one of my own family members needed hospice care, I was able to experience the depth of its importance. My sister-in-law fought a difficult battle with metastatic uterine cancer for two years and eventually succumbed to the terrible disease in 2015. My father in law had progressive heart failure and passed away 11 months after my sister-in-law.

**Hospice Maui was there for us from beginning to end and on forward.**

Dr. Nancy Long, nurses, and staff not only provided comfort-oriented therapy but also much-needed spiritual and mental guidance and support. They were compassionate and understanding beyond comprehension. One noticeable comparison from other institutions is that Hospice Maui is small enough to give you an intimate and individualized care and big enough to provide the medicine, ancillary services, 24 hour attention, and “whatever you need” approach. We are forever grateful to Hospice Maui. My mother-in-law’s indebtedness is expressed through her volunteering every week with Hospice Maui. **I feel privileged and honored to serve on the Board of Directors.** I feel it is my duty to help Hospice Maui continue to be the gold standard for palliative and end-of-life care.”

Arlene Ricalde-Garcia



Board of  
Directors

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Hospice Maui Hale embodies heartfelt compassion with exceptional professionalism.

*We invite you to see our new Hale and become a part of our wonderful 'ohana.*

Please call  
Hospice Maui at  
**808-244-5555**  
to make  
an appointment.

The Executive Leadership from the Maui County Police Department toured our five-bedroom Hospice Maui Hale learning the ins and outs of our new operation. Expecting men in uniforms and guns, we received warm hugs and greetings from “Maui’s Finest”. The Police Chief and four Deputy Chiefs are our close neighbors, being just down Mahalani Street. We discussed their collaboration with us, providing advice on maximizing the security of our location. They enjoyed seeing our place, and hearing about the service we provide. We are grateful for their engagement and support. It was a pleasure to connect with them.



We are a 501c(3) charitable organization, and your gifts are fully tax deductible as permitted by law

Please go to [HospiceMaui.org](http://HospiceMaui.org) for more information and a convenient way to support our mission

Hospice Maui  
Hale  
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In December 2016, we opened our five-bedroom Hospice Maui Hale, to offer an additional service for the Maui community.

Many families have the need for 24/7 care near the end of life of a loved one.

Hospice Maui Hale patients have access to all of our hospice services: Physicians, Social Workers, Nurses, Nurse Aides, Spiritual Care Counselors, and Volunteer Aides, as well as needed medicines, supplies, and equipment.

At our first *Hale Patient Birthday* Betty turned 91! We celebrated with balloons and cake!

Betty said,  
“Hospice Maui Hale is my home, and you have become my family. I love you guys!”

“It has been a pleasure to have the passionate and kind Hospice Maui team care for my mother and an honor to have her as the first Hospice Maui Hale patient.”

Thanks to Karen Van Hoosier for sharing a little about her mother:

“Thelma G. Van Hoosier was a woman who was deeply passionate for others, ensuring that



those she surrounded herself with were taken care of and left her sight with a smile on their face. She was a determined

woman who put others first before herself. Thelma was such a loving, compassionate dedicated mother who would absolutely go out of her way for anyone, anytime. She cared so much about making others happy. She was an adventurous free-spirit who loved to travel and experience new places and culture—she loved to meet people because that was what gave her fulfillment... this gave her purpose. It was her calling.”

## Providing Support for Maui Patient Needs

The Hospice Maui Hale will be providing a beautiful place for our patients to spend their last days or weeks of life when being 'home' is not an option. Hospice Maui Hale patients will receive our specialized compassionate care to meet their medical, social, emotional, and spiritual needs. While most health insurance plans cover the cost of hospice care based on the patient being at home, the room and board costs at Hospice Maui Hale, Hale Makua, or at an assisted living facility are often not covered. The Hospice Maui Kokua Fund helps those who can't afford to be in those settings but need the specialized care provided there.

Hospice Maui  
Kokua Fund

Thank you for making a difference by supporting our Kokua Fund.

If you have questions or would like to learn more about the Kokua Fund, please call Greg LaGoy or Astrid Grupenhoff at 244-5555.





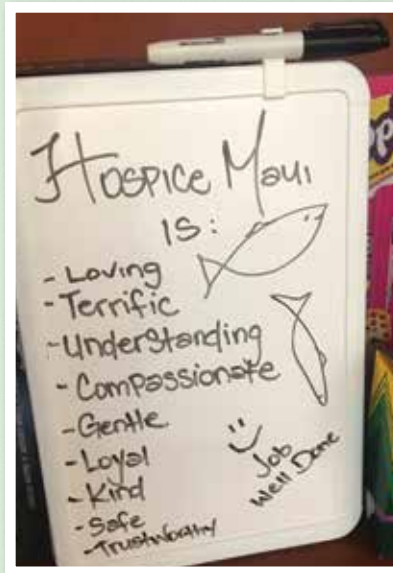
**Thank you, Sandy, for serving Hospice Maui for 25 years!**

**Sandy Vilorio**, Hospice Nurse, gifted us and our patients and their families untiringly with her expertise and devotion.

“I have always been extremely proud of the care Hospice Maui has provided all these years to the Maui community, and to be an integral part of that caregiving.”

### **New Hope Christian School on Oahu**

9-13 year old children and their Headmaster Karen visited Hospice Maui Hale and surprised us with toys and games! This visit was part of their annual service project. They saw our wish list online for our children’s area and shopped for toys. Dr. Nancy Long and Hale Manager Melanie Dwyer had a lovely discussion with them about what Hospice is and what we do at Hospice Maui Hale. What an amazing group of children!



# Volunteer Angels

**Our Hospice Maui Patient Care volunteers** support our patients and their families with companionship and reassure them that they are not alone. They share common interests, play and listen to music, assist with errands such as grocery shopping, and hold a hand.

Our volunteers are at the heart of Hospice Maui and serve as members of our hospice team. They are dedicated and caring people from our Maui community. We thank them from the bottom of our hearts.



4-legged Hospice Volunteer  
Rocco hard at work.



Both Graham and Indy (Indiana Jones) are part of the Caring K9s Maui organization.

Pet therapy in the hospice setting uses the natural bond between humans and animals to provide comfort, peace, and soothing companionship. The handler and dogs bring love and joy to Hospice Maui.

The harp is considered the most ancient of the stringed instruments and has been revered as a healing instrument by many cultures.

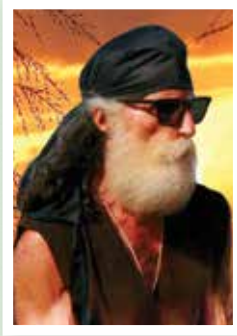


Harpist Irene Ryding visits our Hale patients.



Volunteer Sarah delivering meals to our Hale.

To learn more about our volunteer program or to apply for our Volunteer Training, please visit [HospiceMaui.org/volunteer](https://HospiceMaui.org/volunteer) or contact Sara at 244-5555



**Steven Levi**  
June 7, 1948 – May 7, 2016

“I want to thank the entire Hospice team for the loving care and attention given to Steven Levi, and support for us, his caregivers and family. **Although our encounter was brief in the scheme of things, it made a world of difference!**

A special deep appreciation for Janell’s tender touch, professionalism and compassion. A true angel. And to Barbara, who came in and reverently aided us in preparing Steven’s body after his spirit had departed. She helped transform that solemn moment into a gentle parting gesture of love, and took care of the calls that needed to be made.

Behind these two, is the unseen team – from Cindy in intake, to the on-call person who coordinated everything quickly and smoothly, to the doctor who was absolutely ‘on it’ as far as medication to relieve his pain, and to Layla, social worker, and her follow up calls which really meant so much.

Peace, Prosperity and Blessings to you all!”

Irene Jessen and Family





“I wish I had called the Hospice Maui team earlier in his illness. They were a great source of support, healing and information.”

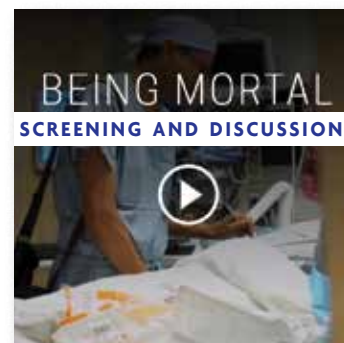


### **Free Advance Directive Presentations**

An Advance Directive is a legal document in which a person specifies what actions should be taken for their health if they are no longer able to make decisions for themselves due to illness or injury. The *Five Wishes* is recognized as a legal Advance Directive in Hawaii and asks some very important questions such as “The Person I Want to Make Care Decisions for Me When I Can’t”.

It inspires a conversation with your family, friends, and doctor about how you want to be treated. Many of us are surprised to discover how helpful and interesting it is to create space to discuss “what matters in the end.”

**For a free advance care planning presentation contact:**  
[Jessi.hospicemaui@gmail.com](mailto:Jessi.hospicemaui@gmail.com)



### **Free Screening & Discussion**

We also continue to host *Being Mortal* to raise awareness of the importance of talking about end-of-life preferences and goals with loved ones and medical professionals!

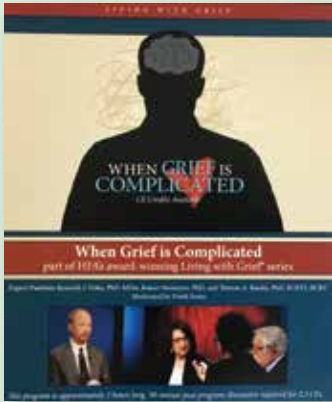
Join us for a free screening and discussion of the PBS Frontline documentary. Based on the best-selling book by Dr. Atul Gawande, this film explores the hopes of patients and families facing terminal illness and their relationships with the doctors, nurses, and family members.

**Thursday, May 18, 2017 • 4 - 6 pm**

**Hospice Maui, 400 Mahalani Street, Wailuku.**

**FOR MORE INFORMATION CONTACT:**

**Joyce Lechuga**  
[Joyce.hospicemaui@gmail.com](mailto:Joyce.hospicemaui@gmail.com)  
or 244-5555.



## Living with Grief when Grief is Complicated

This HFA's 2017 program discusses the nature of Complicated Grief, a significant deviation from typical grief patterns, and the various ways grief can be complicated. It addresses risk factors, assessment, danger signs, and current treatments.

**Thursday, June 8, 2017**  
**8:30 - 11 am**

**UH Maui College**  
**Ka'aikē Building, Room 105**  
**310 W. Ka'ahumanu Ave., Kahului**

**FOR MORE INFORMATION CONTACT:**  
**Joyce Lechuga**  
**joyce.hospicemaui@gmail.com**  
**or 244-5555.**



## Charity Walk

An opportunity to show support and spread the word about Hospice Maui. The direct link to register to walk or donate is:  
[www.charitywalkhawaii.org/uploads/7/2/5/6/72569971/maui\\_walker\\_form\\_-\\_cw17.pdf](http://www.charitywalkhawaii.org/uploads/7/2/5/6/72569971/maui_walker_form_-_cw17.pdf)

**Saturday, May 13 • 7 am**

**War Memorial Soccer Field**

**FOR MORE INFORMATION CONTACT:**  
**Angela Domingo**  
**244-5555.**

## Hospice Maui Memorial Day

An Interfaith Memorial Service for families who have lost a loved one. Together, we will remember them as we share our support for each other with music, readings, poems, reciting your loved one's name, dove release, and light refreshments.



**Monday, May 29, 2017 • 9 am**

**Keawala'i Congregational Church, Makena**

**FOR MORE INFORMATION CONTACT:**  
**Joyce Lechuga**  
**joyce.hospicemaui@gmail.com**  
**or 244-5555.**

PLEASE GO TO  
**HospiceMaui.org**  
for more information  
and a convenient way to  
support us

EMAIL US AT  
**hospice4@maui.net**  
if you wish to be  
contacted by email only



400 Mahalani Street  
Wailuku, HI 96793



WE HONOR VETERANS

NON PROFIT  
US POSTAGE  
**PAID**  
MAKAWAO, HI  
PERMIT NO. 1

## OUR MISSION

# Hospice Maui

(808) 244-5555  
HospiceMaui.org



Founded 35 years ago on Maui, we are stewards of a sacred trust: to provide the deepest level of compassionate, professional, ethical, and culturally sensitive care to our diverse community.

### Legacy Hospices

Trust in Hawaii's first locally run, non-profit hospices.

Through many years we have demonstrated exceptional care for patients, and a deep understanding of our communities:

- Hospice Hawaii
- Hospice Maui
- Hospice of Hilo
- Hospice of Kona
- Kauai Hospice
- North Hawaii Hospice
- St. Francis Hospice